

CONTIFLUIDSOLUTIONS.COM PRIVACY POLICY

The website located at www.contifluidsolutions.com (the "Website") is owned and operated by ContiTech USA, Inc. ("Continental", "We", "Us", or "Our"). We are committed to protecting your privacy. This Privacy Policy describes how we may collect, use and disclose information you provide us or that is collected when you access or use the Website.

Please read this Privacy Policy carefully. **BY CREATING AN ACCOUNT, USING THE FORUM OR SUBMITTING ANY INFORMATION (INCLUDING PERSONAL INFORMATION SUCH AS YOUR NAME, EMAIL ADDRESS AND OTHER NON-PUBLIC INFORMATION), YOU AGREE TO BE BOUND TO THE TERMS OF THIS PRIVACY POLICY AND TERMS OF SERVICE. IF YOU DO NOT ACCEPT THE TERMS OF THIS PRIVACY POLICY, DO NOT ACCESS OR USE THE WEBSITE.**

1. INFORMATION COLLECTED BY CONTINENTAL

a. Collection of Personal Information

"Personal Information" means all personally-identifiable information (such as your name, physical address, e-mail address, or telephone numbers) that you submit in connection with the Website. Continental does not collect Personal Information unless you voluntarily submit it in connection with your use of the Website, send inquiries to Continental, or participate in certain activities available via the Website. We collect Personal Information when you choose to use certain features of the Website, including when you create an account on the Website or the App.

b. Information Gathered Automatically (Cookies)

Continental automatically collects certain non-identifying information about you (such as your movement about the Website or App, the pages you visit most frequently, the type of browser or computer operating system you use, or the domain name of the website from which you link). Continental uses "cookies" to customize and improve your use of the Website. Cookies are small pieces of information or data stored on your computer or mobile device that are used to determine your preferences and track certain behavior or activities when you use the Website. If you object to this practice, you may erase or block cookies. We recommend, however, that you allow cookies to be stored on your computer or mobile device as they may be needed to properly use the Website. For more information about cookies, and how to disable them, please see "**Opting Out**" below.

2. CHANGING OR REMOVING YOUR PERSONAL INFORMATION

Continental will retain any Personal Information that you submit in connection with your account unless Continental deems such Personal Information to violate this Agreement or until such time as you decide to remove such Personal Information. You understand that deleted Personal Information may persist for a reasonable period of time in backup copies but will not be available to others.

If you wish to review, change, or remove any Personal Information that you have provided in connection with the Website, or if you wish to delete your account with us, please email us at contifluidsolutions@contitech.us.

3. USE OR DISCLOSURE OF PERSONAL INFORMATION

Continental may use your Personal Information to contact you regarding the Website. We may also use your Personal Information to provide services requested by you and for internal research and marketing purposes. We may share your Personal Information and non-identifying information that we collect from you with our parent, subsidiaries, divisions, or affiliates.

Continental will not use, disclose, or sell your Personal information to any third parties for any purposes other than those necessary to deliver the Website and as described herein. Otherwise, we will not sell or transfer to unaffiliated third parties any Personal Information that you submit or any non-identifying information collected without your consent.

The Personal Information and non-identifying information we collect from you may be used as follows:

- i. to personalize your experience and better respond to your individual needs;
- ii. to improve the Website;
- iii. to improve customer service;
- iv. to administer contests, promotions, surveys or other features for the Website;
- v. to send periodic mailings concerning information and updates pertaining to Continental;
- vi. to send special or promotional offers or discounts related to Continental or its affiliates and information related to products you have viewed via the Website; or
- vii. as an asset in connection with a proposed or actual merger or sale (including any transfers made as part of an insolvency or bankruptcy proceeding) involving all or part of our business or as part of a corporate reorganization, stock sale or other change in control.

Notwithstanding the foregoing or any other statements or representations here or elsewhere, Continental reserves the right to disclose any Personal Information in our possession if Continental believes that such disclosure is necessary: (i) to conform to legal requirements or to respond to a subpoena, search warrant, or other legal process received by Continental, whether or not a response is required by applicable law; (ii) to enforce or protect Continental's rights; or (iii) to protect the safety of users of Continental's Website and members of the general public.

WE ARE NOT RESPONSIBLE FOR THE PERSONAL INFORMATION AND OTHER NON-IDENTIFYING INFORMATION YOU CHOOSE TO SUBMIT IN ANY PUBLICLY ACCESSIBLE AREA OF THE WEBSITE.

4. SECURITY

Continental has reasonable security measures in place to protect Personal Information you submit in order to receive the Website. While no computer system or server is completely secure, we believe the measures we implement reduce security problems. Notwithstanding the foregoing, Continental cannot guarantee the security of your Personal Information. When you communicate with Continental electronically or otherwise submit your Personal Information, your communication is not necessarily secure and is subject to all of the risks of communication, including unauthorized entry or use, hardware or software failure, and other factors that may compromise the security of Personal Information at any time. Continental assumes no responsibility for the security of any Personal Information you submit.

5. THIRD PARTY WEBSITES

We may permit certain third parties to link to our Website, and the Website may contain links to third-party sites. Continental is not responsible for the privacy policies or practices of such third parties, including on such third parties' websites. When linking to a third party website, you should read the privacy policy stated on that website. This Privacy Policy only governs Personal Information, non-identifying information and content collected in connection with the Website.

6. COMMERCIAL EMAIL MESSAGES

By providing your email address to us, you affirmatively and expressly consent to receiving commercial emails from us and from our third party providers and affiliates. These parties may send you commercial emails in order to deliver information about the Website, products and services. You may unsubscribe from these commercial emails at any time

by clicking on the “unsubscribe” link included in any email or by following the Opting Out procedure described in Section 7 below.

7. OPTING OUT

Most web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject browser cookies. If you choose to reject all cookies, you may be unable to use certain Website features. Some browsers have incorporated “Do Not Track” features. Most of these features, when turned on, send a signal or preference to the website or online service provider indicating that the user does not wish to be tracked.

Please contact us at contifluidsolutions@contitech.us if you no longer wish to receive communications regarding the Website. It may take up to ten (10) business days for us to process an opt-out request. We may send you other types of transactional and relationship email communications, such as service announcements, administrative notices, and surveys, without offering you the opportunity to opt out of receiving them. Please note that changing information in your account or otherwise opting out of receipt of promotional email communications will only affect future activities or communications from us. If we have already provided your information to a third party before you have changed your preferences or updated your information, you may have to change your preferences directly with that third party.

8. THIRD PARTY PROVIDERS

We may use third party service providers to provide specific business support services to us which may involve limited access to your PII. We require these companies to use the information only to provide the contracted services and prohibit them from transferring the information to another party except as needed to provide the contracted services. Examples of such services include sending emails, conducting and administering promotions, executing surveys, providing customer service, performing business analysis, maintaining a Forum user account database. When we employ another company to perform a function for us, we only provide them with the information that they need to perform their specific function. We are not responsible for the actions of service providers or other third parties, nor are we responsible for any additional information you provide directly to any third parties. We also may disclose your PII to other third parties in conjunction with entering into an agreement for the sale of our stock or assets or if we are involved in bankruptcy proceedings. The recipient of PII following such actions may have privacy policies that differ from those in this Policy. you will be notified via email and/or a prominent notice on our Web site of any change in ownership or uses of your PII, as well as any choices you may have regarding your PII.

Any third parties to whom we may disclose PII may have their own privacy policies that describe how they use and disclose PII. Those policies will govern use, handling, and disclosure of your PII once we have shared it with those third parties as described in this Policy. If you want to learn more about their privacy practices, we encourage you to visit the websites of those third parties. These entities or their servers may be located either inside or outside the United States.

9. CALIFORNIA RIGHTS

The following provisions apply only to residents of the state of California:

Do Not Track. Section 22575 of the California Business & Professions Code requires website and online service operators to disclose whether they honor web browser “Do Not Track” settings. We support and honor “Do Not Track” web browser settings. If you enable Do Not Track settings in the browser you are using, we will not collect, store, or use PII about websites you visit using that browser other than the Forum. Other parties, however, may not honor Do Not Track signals. These parties may collect PII about your online activities over time and across different web sites when you visit the Forum, for example by using cookies on the Forum. We have no access to or control over other parties’ PII

collection practices. You should carefully review the privacy policy and terms of any website you visit. For more information about Do Not Track, please visit www.allaboutdnt.org

10. ADDITIONAL PROTECTIONS FOR CHILDREN

The Website is not designed for or targeted to children under the age of 13, and Continental will never knowingly solicit or collect the Personal Information of a child under the age of 13. If we discover that Personal Information of a child under the age of 13 has been submitted without verifiable parental consent, we will immediately delete such Personal Information.

11. INTERNATIONAL VISITORS

The Forum is hosted in the United States and is intended for visitors located within the United States. If you choose to use the Forum from the European Union or other regions of the world with laws governing data collection and use that may differ from U.S. law, then please note that you are transferring your PII outside of those regions to the United States for storage and processing. Also, we may transfer your data from the U.S. to other countries or regions in connection with storage and processing of data, fulfilling your requests, and operating the Forum. By providing any information, including PII, to us, you consent to such transfer, storage, and processing.

12. UPDATES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. When we do so, we will post the new Privacy Policy about the Forum to <http://contifluidsolutions.com/> and your continued use of the Forum is deemed to be acceptance of such updates or changes. We encourage you to check the date of our Privacy Policy when you access and use the Forum for any updates or changes.

13. CONTACT INFORMATION

If you have any questions about this Privacy Policy or your dealings with Continental, please feel free to contact us at:

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703 S. Cleveland Massillon Road
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Email: contifluidsolutions@contitech.us

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